

**Resources Department  
Town Hall, Upper Street, London, N1 2UD**

---

**AGENDA FOR THE POLICY AND PERFORMANCE SCRUTINY COMMITTEE**

---

Members of the Policy and Performance Scrutiny Committee are summoned to the meeting which will be held in Council Chamber, Town Hall, Upper Street, N1 2UD on **24 July 2023 at 7.30 pm.**

Enquiries to : Jonathan Moore  
Tel : 0207 527 3308  
E-mail : [democracy@islington.gov.uk](mailto:democracy@islington.gov.uk)  
Despatched : 14 July 2023

Membership

**Councillors:**

Councillor Flora Williamson (Chair)	Councillor Hannah McHugh
Councillor Paul Convery (Vice-Chair)	Councillor Bashir Ibrahim
Councillor Jilani Chowdhury	Councillor Saiqa Pandor
Councillor Jason Jackson	Councillor Angelo Weekes
Councillor Tricia Clarke	Councillor Heather Staff
Councillor Sheila Chapman	Councillor Benali Hamdache

**Substitutes:**

Councillor Nick Wayne	Councillor Troy Gallagher
Councillor Dave Poyser	Councillor Caroline Russell
Councillor Praful Nargund	

**Quorum is 4 Councillors**

<b>A. Formal Matters</b>	<b>Page</b>
1. Apologies for Absence	
2. Declaration of Substitute Members	
3. Declarations of Interest	

If you have a **Disclosable Pecuniary Interest\*** in an item of business:

- if it is not yet on the council's register, you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent;
- you may **choose** to declare a Disclosable Pecuniary Interest that is already in the register in the interests of openness and transparency.

In both the above cases, you **must** leave the room without participating in discussion of the item.

If you have a **personal** interest in an item of business **and** you intend to speak or vote on the item you **must** declare both the existence and details of it at the start of the meeting or when it becomes apparent but you **may** participate in the discussion and vote on the item.

**\*(a) Employment, etc** - Any employment, office, trade, profession or vocation carried on for profit or gain.

**(b) Sponsorship** - Any payment or other financial benefit in respect of your expenses in carrying out duties as a member, or of your election; including from a trade union.

**(c) Contracts** - Any current contract for goods, services or works, between you or your partner (or a body in which one of you has a beneficial interest) and the council.

**(d) Land** - Any beneficial interest in land which is within the council's area.

**(e) Licences**- Any licence to occupy land in the council's area for a month or longer.

**(f) Corporate tenancies** - Any tenancy between the council and a body in which you or your partner have a beneficial interest.

**(g) Securities** - Any beneficial interest in securities of a body which has a place of business or land in the council's area, if the total nominal value of the securities exceeds £25,000 or one hundredth of the total issued share capital of that body or of any one class of its issued share capital.

This applies to all members present at the meeting.

4. Minutes of the previous meeting	
5. Minutes , 08/06/2023 Policy and Performance Scrutiny Committee	1 - 10

6. Chair's Report
7. Public Questions

For members of the public to ask questions relating to any subject on the meeting agenda under Procedure Rule 70.5. Alternatively, the Chair may opt to accept questions from the public during the discussion on each agenda item.

<b>B.</b>	<b>Items for Call-In (if any)</b>	<b>Page</b>
<b>C.</b>	<b>Discussion Items</b>	<b>Page</b>
1.	Update on Complaints Performance	11 - 22
2.	Corporate Performance - Year End 2022-23	23 - 50
3.	Budget Monitoring Report - Year End 2022-23	51 - 72
4.	Approval of Scrutiny Initiation Document - ASB Review	73 - 76
5.	Monitoring Report	77 - 98
	<ul style="list-style-type: none"> <li>• Council Forward Plan</li> <li>• Scrutiny Review Tracker</li> <li>• Verbal Updates from Committee Chairs</li> <li>• Work Programme</li> </ul>	

**D. Urgent Non-Exempt Matters**

Any non-exempt items which the chair agrees should be considered urgently by reason of special circumstances. The reason for urgency will be agreed by the Chair and recorded in the minutes.

**E. Exclusion of Public and Press**

To consider whether, in view of the nature of the business in the remaining items on the agenda any of them are likely to involve the disclosure of exempt or confidential information within the terms of the access to information procedure rules in the constitution and if so, whether to exclude the press and public during discussion thereof.

**F. Exempt Items**

The public may be excluded from meetings whenever it is likely, in view

of the nature of the business to be transacted or the nature of the proceedings, that exempt information would be disclosed.

The next meeting of the Policy and Performance Scrutiny Committee will be on 21 September 2023

**Please note all committee agendas, reports and minutes are available on the council's website: [www.democracy.islington.gov.uk](http://www.democracy.islington.gov.uk)**

#### **WEBCASTING NOTICE**

This meeting will be filmed by the Council for live and/or subsequent broadcast on the Council's website. The whole of the meeting will be filmed, except where there are confidential or exempt items, and the footage will be on the website for 6 months. A copy of it will also be retained in accordance with the Council's data retention policy.

If you participate in the meeting you will be deemed by the Council to have consented to being filmed. By entering the Council Chamber you are also consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes. If you do not wish to have your image captured you should sit in the public gallery area, overlooking the Chamber.

In addition, the Council is obliged by law to allow members of the public to take photographs, film, audio-record, and report on the proceedings at public meetings. The Council will only seek to prevent this should it be undertaken in a disruptive or otherwise inappropriate manner.

If you have any queries regarding webcasting or the recording of meetings by the public, please contact Democratic Services on [democracy@islington.gov.uk](mailto:democracy@islington.gov.uk)